

# Phish Hunter Maintenance & Managed Services

Designed to maximize your investment in the Phish Hunter platform.



Phish Hunter includes a flexible, customizable threat detection engine designed to actively monitor your email environment, identify attacks, and to proactively remediate threats. To maximize the benefits of Phish Hunter, it is critical to maintain and update the forensic policies that drive the detection engine and to regularly monitor and analyze the alert systems for suspicious activity. Forsyte will provide the expertise and resources needed to manage this process. Our Phish Hunter Managed Services Team will make sure your system is up-to-date with the latest software and forensic policies and will work with your team to ensure all attacks are quickly identified and the proper remediation steps are taken.

**We offer three plan options to best meet your needs.**

Basic	Plus	Premium
Quarterly Software Updates	Monthly Software Updates	Monthly Software Updates
Quarterly Client Health Call	Monthly Review of Forensic Policies	Daily Review of Alerts Every two hours*
Helpdesk Support SLA within 24 Hours	Monthly Status Overview Report delivered via email	Weekly Status Overview Report delivered via email
	Monthly Client Health Call	Immediate Notification of Confirmed Attacks
	Helpdesk Support SLA within 8 Hours	Customized CAS Policies & Reports based on Trends
		Monthly Client Health Call
		Helpdesk Support SLA within 2 Hours

\*8:00 a.m. to 6:00 p.m. Monday – Friday. Once on Saturday and Sunday.

Contact the Forsyte sales team for pricing.



Forsyte IT Solutions is Microsoft’s leading provider of Threat Protection, Identity and Access Management, Information Protection, and Security Management. Forsyte’s team of senior level MCSEs and MCSDs have tackled hundreds of complex and challenging IT projects. At our core, Forsyte’s mission is to protect our client’s most important assets: their people and their information. As a Microsoft Gold Certified Partner, Forsyte provides expert, high quality, user and data protection solutions to medium and large organizations across multiple industries, including education, state and local government, and the commercial sector.

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